

AMER KAISSI, PH.D.

Executive Coach



Amer Kaissi, Ph.D. is an-award winning Professor of Healthcare Administration at Trinity University, a Top-15 program. He is a sought after author, speaker, and coach who believes that application of evidence-based principles is key to unlocking a leader's fullest potential.

As the author of the book *Intangibles: The Unexpected Traits of High-Performing Healthcare Leaders*, Amer was recognized with the 2019 American College of Healthcare Executives (ACHE) Book of the Year Award. He is often invited by organizations to present on the topic of building a culture of kindness and accountability, something that many feel are polar traits. Yet, Amer leverages his research to show how combining the two in a coherent leadership approach results in higher performance for leaders and their organizations.

At Trinity, Amer is the Director of the Executive Program and teaches courses in management, leadership, and strategic planning. He also serves as adjunct professor for the University of Colorado and Boston College in their Executive MBA in Health Administration and Masters in Health Administration programs, respectively.

As a professor as well a coach, Amer is intently interested in leveraging research to build stronger leaders. His research interests include leadership, retail clinics, and strategic planning. Specifically in the area of healthcare leadership, Amer studies unique traits for high-performing leaders such as humility, compassion, and kindness.

Amer earned his B.S. and MPH from the American University of Beirut in his native Lebanon, and his Ph.D. in Health Services Administration from the University of Minnesota. He is a national speaker with the Studer Group and a faculty member with ACHE. An evolution of his passion for teaching and helping others, Amer became a certified executive coach through the College of Executive Coaching (ICF), and holds additional certifications in physician executive coaching from the Physician Coaching Institute as well as in Emotional Intelligence (EQi 2.0) and the Birkman Method of personality assessments.

Amer enjoys spending time with his wife and two children in San Antonio, Texas. He is a voracious reader and an avid soccer fan.